

Manitoba Prescribing Practices Program (M3P) Information to Pharmacists regarding DPIN ENTRY

- A valid Personal Health Information Number (PHIN) is required with the prescription to enter into the Drug Programs Information Network (DPIN).
- If the patient is a Manitoba resident and cannot provide a PHIN, you may contact the DPIN helpdesk at 786-8000 or 1-800-663-7774.
- If the patient is a Manitoba resident, refuses to provide a PHIN and gives instructions not to enter the information into the DPIN, you may choose either to fill, or not to fill, the prescription. If you choose to fill the prescription, the information must be entered using a “pseudo PHIN” **888888884** and a valid M3P DIN.
- If the patient is a non-resident of Manitoba, a new resident of Manitoba and does not have a PHIN, the information must be entered using a “pseudo PHIN” **888888884** and a valid M3P DIN.
- If a claim is sent using the pseudo PHIN, it must be sent as a **Drug Utilization only claim. If the claim is sent for fiscal adjudication, it will be rejected with the response code of “39” – “Provincial Health Care ID error.”**

Refusal to Fill

- If requirements regarding patient care and patient safety or information on the M3P form are not met, you can exercise professional judgment and can refuse to fill the prescription.
- The patient and the authorized practitioner must be advised of the refusal to fill.
- The refusal must be documented on the prescription.
- The refusal to fill record must also be entered into DPIN as Drug Utilization only with a quantity of 1 and a day’s supply of 1 and with an appropriate intervention code that indicates the reason for the refusal to fill. The following intervention codes may be used :
 - “UK” – Consulted other sources, Rx not filled
 - “UL” – Rx not filled, pharmacist decision
 - “UM” – Consulted prescriber, Rx not filled
- The “refusal to fill” prescription must be retained unless the patient requests the return.
- If the patient requests a return of a prescription for which the prescriber and or pharmacist have exercised professional judgment that such a prescription should not be dispensed i.e. refusal to fill, the pharmacist must complete the refusal to fill section on the form (Until such time all the older forms are no longer in use, the pharmacist shall write the words “refused to Fill” on the prescription followed by his or her signature.) A pharmacist that subsequently dispenses a previously refused to fill prescription must document the rationale for dispensing such a prescription order.